

1) Detailed description of goods and/or services

inteliPOS Pty Ltd is a business in the food and beverage industry that supplies software as a service to the catering market, our services are only used to purchase credits for the inteliPOS account.

2) Delivery policy

Subject to availability and receipt of payment, requests will be processed within 1 day and delivery confirmed by way of email .

3) Return and Refunds policy

The provision of goods and services by inteliPOS (Pty) Ltd is subject to availability. In cases of unavailability, inteliPOS (Pty) Ltd will refund the client in full within 30 days. Cancellation of orders by the client will attract a ____ % administration fee. (If appropriate – provide details of your policy regarding damaged goods. Also mention guarantees, warranties, etc.)

4) Customer Privacy policy

inteliPOS (Pty) Ltd shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569 .

5) Payment options accepted

Payment may be made via Visa and MasterCard.

6) Card acquiring and security

Card transactions will be acquired for inteliPOS (Pty) Ltd via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

7) Customer details separate from card details

Customer details will be stored by inteliPOS (Pty) Ltd separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

8) Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

9) Responsibility

inteliPOS (Pty) Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

10) Country of domicile

This website is governed by the laws of South Africa and inteliPOS (Pty) Ltd chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

11) Variation

inteliPOS (Pty) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

12) Company information

This website is run by inteliPOS (Pty) Ltd based in South Africa trading as inteliPOS and with registration number 2017/407845/07 and Bart Rouan, Stephen Sim and Xavier Desenberg as diorectors.

13) inteliPOS (Pty) Ltd contact details

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